## House of Delegates Meeting April 29, 2018

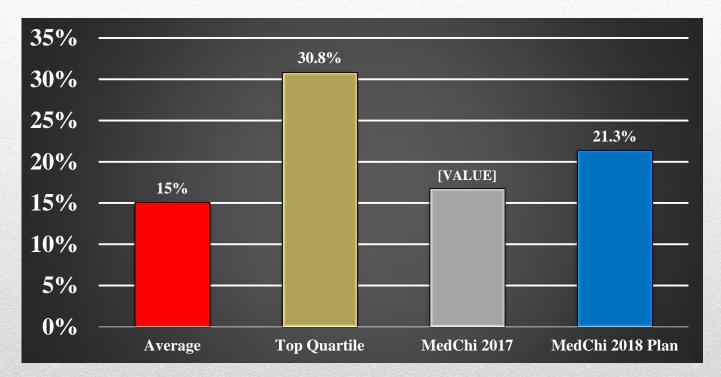


- Operational improvements
  - Technology
  - Workflows
  - Culture
- Broadening our "reach"
  - Expanding within Healthcare sector
  - Branching out to reach new industries
  - Targeting larger accounts
- Turning the ship towards increased revenue and net profit
  - maximizing our contribution to MedChi

# 2018 Year of Transition



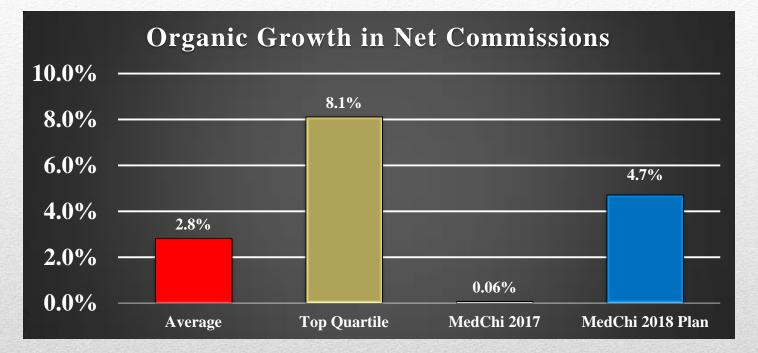
#### **Pro Forma Operating Profit**



## IIABA Best Practices Study – Key Benchmarks



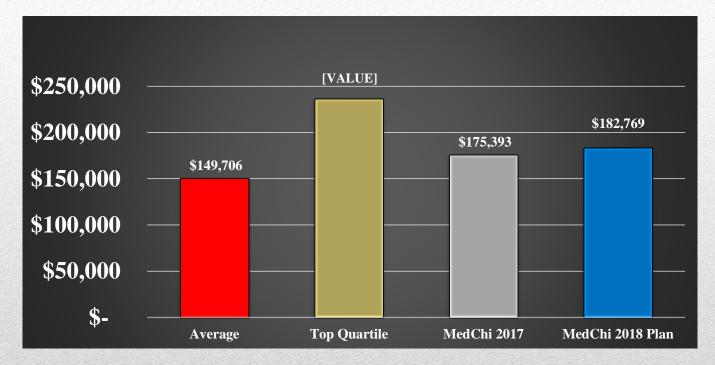
#### **Organic Growth in Net Commissions**



## IIABA Best Practices Study – Key Benchmarks



#### **Revenue per Employee**



## IIABA Best Practices Study – Key Benchmarks



- Spread the word!
- We welcome referrals!
- Help us access key decision makers an introduction is the first step!
- Our success directly translates to the success of this association!
- Thank you!



# Questions?

